

Teaching evaluations – Susanna Berkouwer – MBA 200S Data and Decisions (Fall 2017)

Susanna is an incredibly thoughtful responsive knowledgeable and accessible teacher making her an ideal GSI. My experience of the course and my learning from it were drastically helped by Susanna's presence. I felt comfortable telling Susanna about my difficulties in the course and she was appropriately encouraging while offering her availability to answer any questions. Thank you for being an AWESOME GSI and teacher Susanna!

Susanna is a rock star. I am so grateful she was our GSI. She will make an excellent professor one day (if she pursues that!).

Susanna was a uniquely capable and dedicated GSI this semester. She came to discussions prepared with supplemental material ready to answer any questions and genuinely cared about student learning. She is an extremely effective instructor who explains concepts slowly thoughtfully and with tremendous patience. I can't recommend a GSI more highly than Susanna. She is phenomenal.

She was amazing. When I needed help on p-values & distributions she explained in a million different ways until I got the concepts. Definitely a huge asset for this class and this program.

Susanna will make an amazing professor someday.

Susanna is amazing. She's super knowledgeable and thoughtful in her responses to our questions. Her slides are amazing. She would make a great professor

Susanna always takes time to make sure that everybody fully understands the concepts and tries to find different ways of expressing these. Sections were always very helpful and provided a better general understanding in addition to the lectures. The slides were also great to review the material taught.

Susanna was great. She was well prepared for every section and summarized each weeks' classes succinctly. Her different perspective on the material was refreshing and she often stopped to ensure everyone was on the same page. I would recommend her again.

Ability to make complex concepts seem simple and straight forward

Susanna is an incredible teacher and always made herself available! Couldn't have been happier.

Amazingly helpful and caring! Makes sure students are on the same page and truly understanding course material.

Amazing GSI she cares about us the material and is a very nice and fun person to be around!

Susanna was awesome in section with good examples and definitely helped prepare me for the quizzes. I do not think I would have been able to grasp as much of the info or be able to work out specific problems without her help. Outstanding GSI.

Susanna was always well-prepared for sections and made herself very available to students for additional help outside of lecture and section. Highly recommend her as a GSI. Thank you!

Susanna is a fantastic GSI. Always willing to help or spend more time explaining difficult topics. She greatly improved my understanding of the material! Her section slides are super helpful! Very responsive to email.

Susanna did a great job synthesizing and simplifying the weeks' lectures so that we could focus on the key points. It helped ensure that we had the building blocks to move ahead. Her discussion was challenging but appropriate pace.

Susanna was terrific she went above and beyond to be accessible she gave good clear feedback and her review session was overcrowded & completely worth it.

Best GSI of fall A. Did a great job of answering questions in easy to understand way.

Susanna did a great job leading sections that clarified and explained concepts from class. She was super organized and I appreciated when she worked through sample problems with us allowing lots of time for additional questions and information.

Susanna was great. She complimented what was taught in lecture and helped understand the material much better.

Susanna was very patient and understanding of questions/confusion which is really helpful with such complicated information!

Susanna was amazing I missed the first half of the sections but once I attended the first one I realized how useful and valuable they were. Susanna knows the material even better than the professor and does an excellent job at explaining it in a simple way.

I will definitely recommend Susanna to future students. She has a great understanding on which point non-stat major students suffer.

She was always very interested in that people were understanding the concepts. Very well prepared in every session.

In the discussions I attended she explained complicated topics very well.

Knowledgeable adaptable (uses different techniques to explain harder concepts) patient approachable. Susanna is great!

Susanna was extremely available and was very knowledgeable.

Very quick turnaround on grades. Willing to help.

Susanna did a great job of explaining concepts that weren't clear to students. I would definitely recommend.

Susanna really cares about students and will take additional time to answer questions outside of section/office hours and even hold incremental office hours.

Susanna was great at adapting to the wide range of quant background of her students. She was always willing to make time for her students.

She was great at explaining things in a different way that resonated with different people. I would just suggest being more available outside of class but she did such a great job explaining things during regularly scheduled times that it wasn't really necessary. I would highly recommend her to others.

She does a good job explaining class material.

Her sections were extremely helpful. She always prepared herself to provide best classes. I will definitely recommend her to my classmates.

It appeared that she has advanced knowledge in this area.

Slides were incredibly useful for additional resources. Helpful to go over problems from class but also additional examples to see it from different perspective.

Gotta be honest didn't go to section much but she seems great!

Susanna always mastered the class content very well during section meetings and was always available to meet if needed. The one suggestion I have for her is to try to explain the same concept in different ways if the student can't quite understand the content. Often times she would go over something some students didn't quite understand it and she would repeat it in the same way. Trying to explain it in a different way may be more helpful.

She was always willing to answer questions and re-explain concepts. I would have appreciated more practical examples and fewer theoretical explanations.

Susanna did a great job overall. I sometimes found that when she introduced a new way of covering a topic that we discussed in lecture it was more confusing than repeating something that we had learned. However the additional examples that she brought in were typically very helpful.

Approachable and calm prepared. I would have appreciated more use of the whiteboard and sometimes the examples didn't totally align with how Lucas had explained things in class which led to some confusion sometimes.

Susanna is incredibly knowledgeable and approachable which makes learning from her really helpful. Sometimes the articulation of some explanations could be a bit more clear.

She was great. She was awesome every time I went to section. Lots of people were still confused.

I think the only piece of feedback is trying to better find the balance between responding in length to question and making the class move forward, I don't think it was a big issue but sometimes I thought that we stick for too long on a specific points instead of covering additional material. Otherwise Susanna is really approachable I think she is a very effective communicator, and is good at explaining concepts in many different ways so that people can understand.

I appreciate that Susanna holds consistent office hours and is very present during office hours and section. She is invested in our success and is very patient. She tries to explain concepts in different ways if we are confused about the content material. I think that overall Susanna could be a more effective instructor by perhaps using more examples. I think her teaching improved throughout the semester. She sometimes had problems commanding the room but again she improved in her classroom management as the semester progressed.

One quick suggestion would be to not spend as much time letting students decide in which direction section should go. I think she should have an opinion and move forward so as not to waste precious class time.

Fall 2017 TEACHING EVALUATIONS GRADUATE STUDENT INSTRUCTORS

Instructor: Berkouwer, Susanna

Course: MBA200S-301A, Data and Decisions

Respondents: 44 Enrollment: 65 Response Rate: 67.7%

Course Type: MBA Core

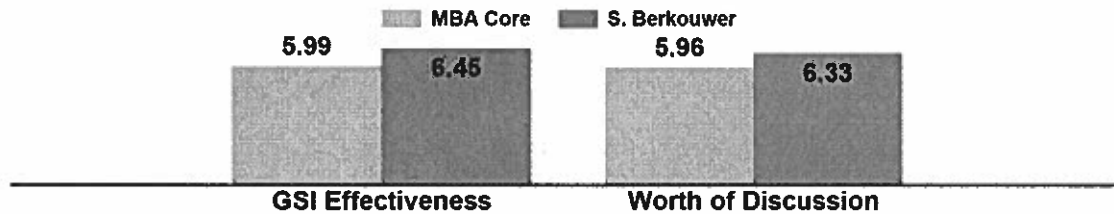


INDIVIDUAL SUMMARY REPORT

Scale 1-7, with 7 being most favorable

OVERALL RATINGS	Frequency							Mean	Median	SD	
	Omit	1	2	3	4	5	6				7
1. Overall effectiveness of the Student Instructor?	2	0	0	0	1	4	12	25	6.45	7	0.8
2. How worthwhile was the discussion?	2	0	0	2	0	5	10	25	6.33	7	1

Comparison Graph for Overall Ratings



ORGANIZATION & COMMUNICATION			
How well do the following statements describe the Graduate Student Instructor: (1=Not At All Descriptive; 7=Very Descriptive)			
	Mean	Median	SD
3. Well prepared, organized, and has thorough knowledge of course material.	6.85	7.0	0.7
4. Uses teaching tools such as PowerPoint, bCourses, etc. effectively.	6.79	7.0	0.5
5. Communicates ideas and materials effectively.	6.42	7.0	1
6. Encourages class discussion and answers questions.	6.76	7.0	0.4
7. Holds regular office hours and is accessible.	6.82	7.0	0.5
8. Is aware when students are having difficulty.	6.51	7.0	0.9

SCHOOLWIDE MEANS FOR OVERALL RATINGS										
	UGBA		MBA		EWMBA		DUAL	XMBA	MFE	Ph.D
	Core	Elective	Core	Elective	Core	Elective	All	All	All	All
1. GSI Effectiveness	5.61	5.60	5.99	6.38	5.82	5.43		4.16	6.12	
2. Worth of Course	5.54	5.47	5.96	6.10	5.81	5.32		4.17	6.14	

PRELIMINARY Comparative data current as of 12/22/2017

Semester	Title	Name	Overall	Discussion	Preparation	Teaching Tools	Communication	Encourages Discussion	Accessibility	Awareness	Comments
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	7	7	7	7	7	Susanna is an incredibly thoughtful responsive knowledgeable and accessible teacher making her an ideal GSI. My experience of the course and my learning from it were drastically helped by Susanna's presence. I felt comfortable telling Susanna about my difficulties in the course and she was appropriately encouraging while offering her availability to answer any questions. Thank you for being an AWESOME GSI and teacher Susanna!
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	6	5	7	7	7	D/A
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	6	7	6	6	6	5	D/A
Fall 2017	MBA2005-301	Susanna Berkouwer	5	5	7	7	6	6	7	5	Susanna always mastered the class content very well during section meetings and was always available to meet if needed. The one suggestion I have for her is to try to explain the same concept in different ways if the student can't quite understand the content. Often times she would go over something some students didn't quite understand it and she would repeat it in the same way. Trying to explain it in a different way may be more helpful.
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	7	7	7	7	7	She was amazing. When I needed help on p values & distributions she explained in a million different ways until I got the concepts. Definitely a huge asset for this class and this program.
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	7	7	7	7	7	Susanna was always well-prepared, prepared for sections and made herself very available to students for additional help outside of lecture and section. Highly recommend her as a GSI. Thank you!
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	7	7	7	7	7	D/A
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	7	7	7	7	7	Susanna always takes time to make sure that everybody fully understands the concepts and tries to find different ways of expressing these. Sections were always very helpful and provided a better general understanding in addition to the lectures. The slides were also great to review the material taught.
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	7	7	7	7	7	D/A
Fall 2017	MBA2005-301	Susanna Berkouwer	6	6	7	6	6	6	7	6	D/A
Fall 2017	MBA2005-301	Susanna Berkouwer	6	5	7	6	5	6	7	6	D/A
Fall 2017	MBA2005-301	Susanna Berkouwer	7	7	7	6	5	6	7	6	D/A

Fall 2017 TEACHING EVALUATIONS GRADUATE STUDENT INSTRUCTORS

Instructor: Berkouwer, Susanna

Course: MBA200S-401A, Data and Decisions

Respondents: 40 Enrollment: 63 Response Rate: 63.5%

Course Type: MBA Core

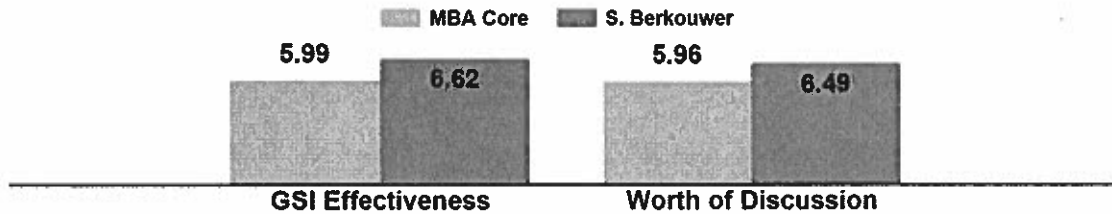


INDIVIDUAL SUMMARY REPORT

Scale 1-7, with 7 being most favorable

OVERALL RATINGS	Frequency								Mean	Median	SD
	Omit	1	2	3	4	5	6	7			
1. Overall effectiveness of the Student Instructor?	1	0	0	0	1	3	6	29	6.62	7	0.7
2. How worthwhile was the discussion?	1	0	0	0	1	4	9	25	6.49	7	0.8

Comparison Graph for Overall Ratings



ORGANIZATION & COMMUNICATION

How well do the following statements describe the Graduate Student Instructor:

(1=Not At All Descriptive; 7=Very Descriptive)

	Mean	Median	SD
3. Well prepared, organized, and has thorough knowledge of course material.	6.89	7.0	0.3
4. Uses teaching tools such as PowerPoint, bCourses, etc. effectively.	6.81	7.0	0.5
5. Communicates ideas and materials effectively.	6.58	7.0	0.6
6. Encourages class discussion and answers questions.	6.72	7.0	0.5
7. Holds regular office hours and is accessible.	6.89	7.0	0.3
8. Is aware when students are having difficulty.	6.71	7.0	0.6

SCHOOLWIDE MEANS FOR OVERALL RATINGS

	UGBA		MBA		EWMBA		DUAL	XMBA	MFE	Ph.D
	Core	Elective	Core	Elective	Core	Elective	All	All	All	All
1. GSI Effectiveness	5.61	5.60	5.99	6.38	5.82	5.43		4.16	6.12	
2. Worth of Course	5.54	5.47	5.96	6.10	5.81	5.32		4.17	6.14	

PRELIMINARY Comparative data current as of 12/22/2017

Semester	Title	Name	Overall Effectiveness	Overall Discussion	Preparation	Teaching Tools	Communication	Encourages Discussion	Accessibility	Awareness	Comments
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	5	7	7	7	7	D/A
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	7	6	6	7	6	Susanna did a great job synthesizing and simplifying the weeks' lectures so that we could focus on the key points. It helped ensure that we had the building blocks to move ahead. Her discussion was challenging but appropriate pace.
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	7	7	7	7	7	Very quick turnaround on grades/willing to help
Fall 2017	MBA2005-401L	Susanna Berkouwer	5	5	7		5	7	7		Susanna is incredibly knowledgeable and approachable which makes learning from her really helpful. Sometimes the articulation of some explanations could be a bit more clear.
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	5	7	7	7	7	7	7	I think the only piece of feedback is trying to better find the balance between responding in length to question and making the class move forward. I don't think it was a big issue but sometimes I thought that we stuck for too long on a specific point instead of covering additional material. Otherwise Susanna is really approachable. I think she is a very effective communicator and is good at explaining concepts in many different ways so that people can understand.
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	7	6	5	6	6	Susanna did a great job of explaining concepts that weren't clear to students. I would definitely recommend.
Fall 2017	MBA2005-401L	Susanna Berkouwer	6	6	7	7	6	7	7	6	Susanna really cares about students and will take additional time to answer questions outside of section / office hours and even hold incremental office hours.
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	7	7	7	7	7	Susanna was terrific she went above and beyond to be accessible she gave good clear feedback and her review session was overcrowded & completely worth it.
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	7	7	7	7	7	Susanna was great at adapting to the wide range of quant background of her students. She was always willing to make time for her students
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	7	7	7	7	7	7	7	D/A
Fall 2017	MBA2005-401L	Susanna Berkouwer	7	6	7	7	7	7	7	7	D/A

Fall 2017	MBA2005-401	Susanna Berkouwer	5	6	6	7	5	6	7	5	7	5	Susanna did a great job leading sections that clarified and explained concepts from class. She was super organized and I appreciated when she worked through sample problems with us allowing lots of time for additional questions and information
Fall 2017	MBA2005-401	Susanna Berkouwer	6	6	6	7	6	6	6	6	6	6	D/A
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	D/A
Fall 2017	MBA2005-401	Susanna Berkouwer											D/A
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Gotta be honest didn't go to section much but she seems great!
Fall 2017	MBA2005-401	Susanna Berkouwer	6	7	7	7	6	7	7	7	7	7	D/A
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Susanna was great. She complimented what was taught in lecture and helped understand the material much better.
Fall 2017	MBA2005-401	Susanna Berkouwer	4	4									D/A
Fall 2017	MBA2005-401	Susanna Berkouwer	6	6	7	7	7	7	7	7	7	7	Yes.
Fall 2017	MBA2005-401	Susanna Berkouwer	7	5	6	6	6	6	6	6	6	6	Susanna was very patient and understanding of questions/confusion which is really helpful with such complicated information!
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Susanna was a uniquely capable and dedicated GSI this semester. She came to to discussions prepared with supplemental material ready to answer any questions and genuinely cared about student learning. She is an extremely effective instructor who explains concepts slowly thoughtfully and with tremendous patience. I can't recommend a GSI more highly than Susanna. She is phenomenal.
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Her sections were extremely helpful. She always prepared herself to provide best classes. I will definitely recommend her to my classmates.
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Susanna was amazing I missed the first half of the sections but once I attended the first one I realized how useful and valuable they were. Susanna knows the material even better than the professor and does an excellent job at explaining it in a simple way.
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Susanna is a rock star. I am so grateful she was our GSI. She will make an excellent professor one day (if she pursues that!).
Fall 2017	MBA2005-401	Susanna Berkouwer	6	6	7	7	6	6	7	7	7	7	D/A
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	Ability to make complex concepts seem simple and straight forward
Fall 2017	MBA2005-401	Susanna Berkouwer	7	7	7	7	7	7	7	7	7	7	It appeared that she has advanced knowledge in this area.